

Iowa Department of Corrections  
Offender Telephone System  
12 Month Review (April 2014 to March 2015)  
Average Cost per Call (excluding International Calls)  
May 1, 2015 - Iowa Board of Corrections

Month	Total Call Cost	Total Call Count	Average Cost per Call
April 14	\$ 205,107	61,941	\$ 3.31
May 14	\$ 207,583	62,405	\$ 3.33
June 14	\$ 193,647	58,609	\$ 3.30
July 14	\$ 192,670	58,036	\$ 3.32
August 14	\$ 193,744	58,720	\$ 3.30
September 14	\$ 178,368	53,891	\$ 3.31
<b>6 Month Total</b>	<b>\$ 1,171,120</b>	<b>353,602</b>	<b>\$ 3.31</b>

Month	Total Call Cost	Total Call Count	Average Cost per Call
October 14	\$ 230,838	73,282	\$ 3.15
November 14	\$ 243,961	77,448	\$ 3.15
December 14	\$ 264,931	84,105	\$ 3.15
January 15	\$ 253,988	80,631	\$ 3.15
February 15	\$ 267,205	84,827	\$ 3.15
March 15	\$ 308,202	97,842	\$ 3.15
<b>6 Month Total</b>	<b>\$ 1,569,125</b>	<b>498,135</b>	<b>\$ 3.15</b>

Month	Total Call Cost	Total Call Count	Average Cost per Call
04/14 to 09/14	\$ 1,171,120	353,602	\$ 3.31
10/14 to 03/15	\$ 1,569,125	498,135	\$ 3.15
<b>Difference</b>	<b>\$ 398,006</b>	<b>144,533</b>	<b>\$ (0.16)</b>

**Total Call Count (04/14 to 09/15) x Average Savings \$ 56,576**

Iowa Department of Corrections  
Offender Telephone System  
12 Month Review (April 2014 to March 2015)  
Call Cost per 5 Minute Increments (excluding International Calls)  
May 1, 2015 – Iowa Board of Corrections

Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
April 14	\$ 18,045	\$ 21,464	\$ 21,782	\$ 17,447	\$ 126,370	\$ 205,107
May 14	\$ 19,192	\$ 22,820	\$ 23,370	\$ 18,511	\$ 123,690	\$ 207,583
June 14	\$ 18,100	\$ 21,019	\$ 21,383	\$ 17,064	\$ 116,081	\$ 193,647
July 14	\$ 17,731	\$ 20,551	\$ 22,095	\$ 17,613	\$ 114,680	\$ 192,670
August 14	\$ 17,153	\$ 20,058	\$ 22,063	\$ 17,917	\$ 116,553	\$ 193,744
September 14	\$ 14,801	\$ 17,762	\$ 20,616	\$ 16,132	\$ 109,057	\$ 178,368
<b>6 Month Total</b>	\$ 105,023	\$ 123,674	\$ 131,309	\$ 104,683	\$ 706,431	\$ 1,171,120

Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
October 14	\$ 15,438	\$ 16,333	\$ 17,227	\$ 14,282	\$ 167,558	\$ 230,838
November 14	\$ 14,635	\$ 15,873	\$ 17,445	\$ 15,227	\$ 180,782	\$ 243,961
December 14	\$ 16,330	\$ 16,997	\$ 18,604	\$ 16,481	\$ 196,519	\$ 264,931
January 15	\$ 14,660	\$ 14,764	\$ 16,320	\$ 14,288	\$ 193,955	\$ 253,988
February 15	\$ 14,493	\$ 15,441	\$ 17,208	\$ 15,904	\$ 204,158	\$ 267,205
March 15	\$ 17,889	\$ 19,004	\$ 19,996	\$ 18,157	\$ 233,157	\$ 308,202
<b>6 Month Total</b>	\$ 93,445	\$ 98,412	\$ 106,801	\$ 94,339	\$ 1,176,128	\$ 1,569,125

Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
04/14 to 09/14	\$ 105,023	\$ 123,674	\$ 131,309	\$ 104,683	\$ 706,431	\$ 1,171,120
10/14 to 03/15	\$ 93,445	\$ 98,412	\$ 106,801	\$ 94,339	\$ 1,176,128	\$ 1,569,125
<b>Difference</b>	\$ (11,578)	\$ (25,262)	\$ (24,508)	\$ (10,344)	\$ 469,697	\$ 398,006

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Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
April 14	7,130	6,836	6,106	4,515	37,354	61,941
May 14	7,575	7,231	6,483	4,697	36,419	62,405
June 14	7,149	6,666	6,013	4,426	34,355	58,609
July 14	7,006	6,545	6,124	4,536	33,825	58,036
August 14	6,771	6,369	6,096	4,604	34,880	58,720
September 14	5,808	5,583	5,712	4,150	32,638	53,891
<b>6 Month Total</b>	41,439	39,230	36,534	26,928	209,471	353,602
<b>% of Total</b>	11.72%	11.09%	10.33%	7.62%	59.24%	

Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
October 14	4,901	5,185	5,469	4,534	53,193	73,282
November 14	4,646	5,039	5,538	4,834	57,391	77,448
December 14	5,184	5,396	5,906	5,232	62,387	84,105
January 15	4,654	4,687	5,181	4,536	61,573	80,631
February 15	4,601	4,902	5,463	5,049	64,812	84,827
March 15	5,679	6,033	6,348	5,764	74,018	97,842
<b>6 Month Total</b>	29,665	31,242	33,905	29,949	373,374	498,135
<b>% of Total</b>	5.96%	6.27%	6.81%	6.01%	74.95%	

Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
04/14 to 09/14	41,439	39,230	36,534	26,928	209,471	353,602
10/14 to 03/15	29,665	31,242	33,905	29,949	373,374	498,135
<b>Difference</b>	(11,774)	(7,988)	(2,629)	3,021	163,903	144,533

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Call Count per 5 Minute Increments (only International Calls)  
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Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
April 14	10	5	7	6	23	51
May 14	11	7	7	16	46	87
June 14	13	8	3	7	45	76
July 14	5	14	10	6	49	84
August 14	14	6	7	6	28	61
September 14	7	3	6	3	22	41
October 14	11	7	9	4	26	57
November 14	6	5	6	4	28	49
December 14	8	12	11	6	36	73
January 15	6	5	8	3	22	44
<b>10 Month Total</b>	91	72	74	61	325	623

**% of Total**      14.61%      11.56%      11.88%      9.79%      52.17%

**Average # of Calls**      62

**Average Cost per Call**      \$      12.61

Month	0:01 to 5:00	5:01 to 10:00	10:01 to 15:00	15:01 to 19:00	19:01 to 20:00	Total
February 15	26	17	19	25	395	482
March 15	15	19	17	19	412	482
<b>2 Month Total</b>	41	36	36	44	807	964

**% of Total**      4.25%      3.73%      3.73%      4.56%      83.71%

**Average # of Calls**      482

**Average Cost per Call**      \$      3.90