

WTC is a small company. Visit our website and read about our humble beginnings! The company was formed to provide services to a rural community that wasn't able to get them otherwise! And although we have grown, our mission remains the same - to offer up-to-date, quality service at reasonable rates. Because of our small customer base we can't match prices of our large competitors but we stand behind our services, and we offer prices comparable to other small telcos. Our employees live in this community and participate in educational, civic and local events! Our employees are your friends and neighbors-you see them at school events, church worship services and local shopping and entertainment venues. Our company and employees are both financially and emotionally invested in this community.

WTC offers Telephone service, High Definition CATV service and Internet Access. It is the local piece of the internet pipe that connects our customers to the world for internet service. Because of this, our customers can work remotely from Wilton, they can shop online and purchase goods from anywhere in the world, and they can keep up with the latest news, movies, and events in the world. In order to provide this service we purchase the ISP service from an underlying provider so we can resell it to you. We must purchase and maintain the equipment to make this connection. The equipment is expensive! Besides providing the equipment we also incur costs to install, maintain, provision, and bill for these services. There is additional cost to also protect our customers. Protection includes antivirus programs, firewalls and filters and a customer service help desk to trouble shoot and stay ahead of customer issues.

Large companies have a large customer base in which to spread their costs. They have more purchasing power. So, just by economy of scale, large providers can offer services at lower prices. But if you read the small print in their offers, many times you find their prices aren't really all that much lower!

Large wireless carriers offer higher speeds at lower prices, but they also monitor and limit the amount of bandwidth you receive. They ratchet your service down when you get to a certain limit, and they charge you excessive overage fees!

WTC offers unlimited usage without caps on our internet service. We trust you to monitor your usage. And here is some food for thought: your internet usage is similar to water usage. You have a specific sized pipe and the more water you run through it, the less you get at various end user points! For example, if every appliance in your home is turned on to use water at the same time, the water will slow to a trickle for all of them! Your wash machine and dishwasher may not get enough water to adequately clean and your shower may not have enough pressure to wash your hair! So it goes with internet service – if you have multiple devices running at the same time, your bandwidth is going to be consumed! Just look at what an average family with 2 adults and 2 children could be doing with their bandwidth. If they all have smartphones, and at least a couple of them have tablets, maybe an exercise device such as Fitbit, a Smart TV running Apple TV, Hulu or Netflix, gaming devices, wireless sound bars, and any other blue tooth enabled devices, imagine the amount of bandwidth required!

This is why we are seeking funding through the Broadband Grant program-to help us upgrade our system to enable our customers to enjoy the higher bandwidth needed for today's technology!