

# MANNING NEWS JOURNAL

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To Whom it May Concern:

This letter is an endorsement of the service provided by Manning Municipal Utilities to my business, as well as the Manning Community. High-speed Internet is essential to the operation of my newspaper, especially receiving large files from customers and sending my newspaper pages to presses in northwest Iowa.

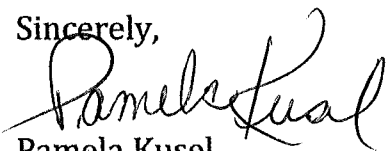
I know that MMU's service is also important to businesses throughout the community and the school, especially now in this time of Covid-19 and the need for remote learning. The community is eagerly awaiting the completion of the upgrade to our fiber-based service.

There has long been a need for fiber service to rural areas around Manning which would benefit both businesses and residential customers. Again, serving students of our school district. Service to this underserved portion of the state would be fantastic.

Any interaction with MMU employees has always been professional and efficient. MMU is also a wonderful community partner, assisting with numerous projects especially during the holidays. They have recently partnered with the Chamber of Commerce to help purchase new Christmas decorations for the light poles along the highway through Manning.

Having reliable Internet service is essential for me. MMU is held in high regard by my business, as well as residents of the Manning community.

Sincerely,



Pamela Kusel

Owner/publisher