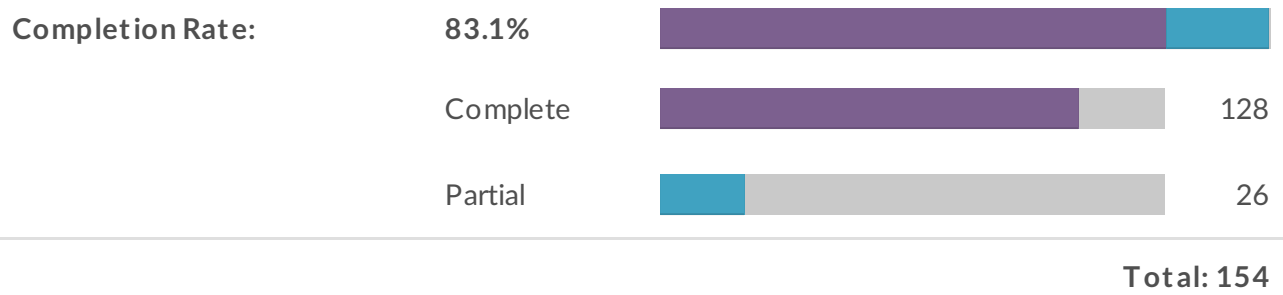
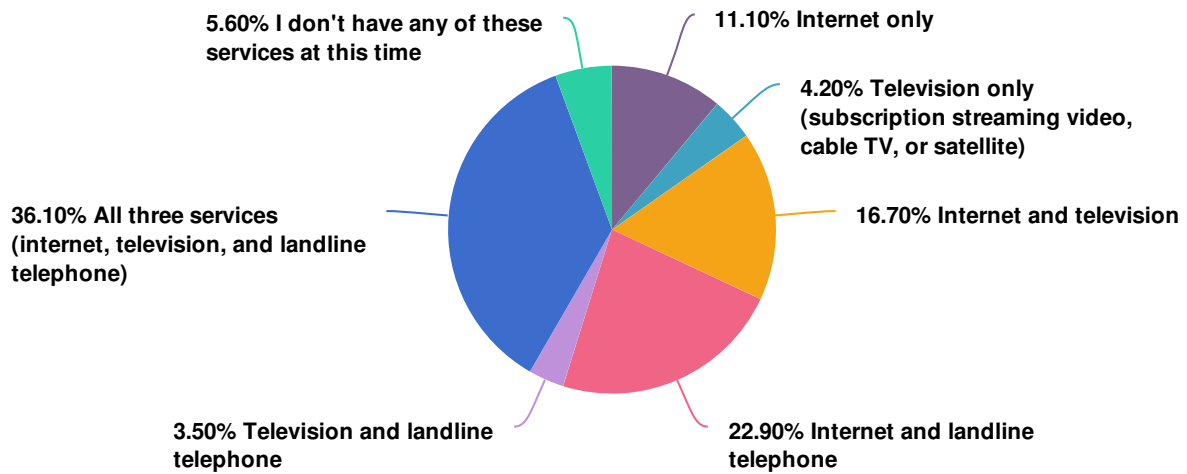


Exhibit C -Adair Community Broadband Survey

Response Counts



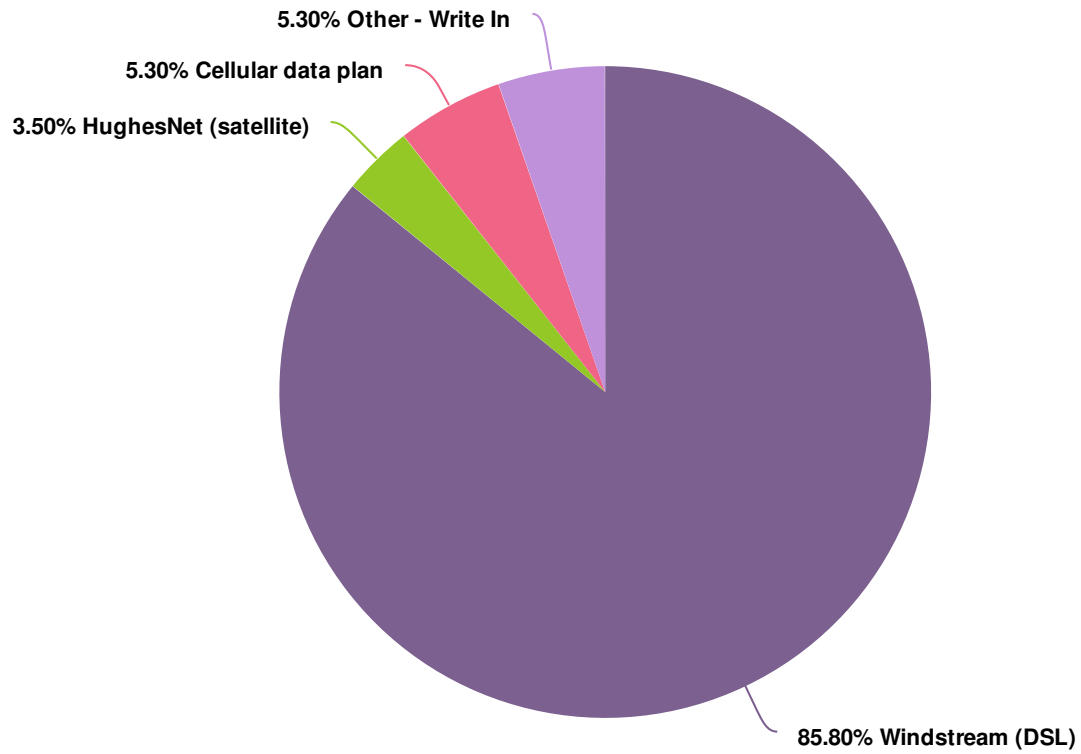
1. What PAID broadband services do you currently subscribe to at home? (Answer is required)



Value	Percent	Responses
Internet only	11.1%	16
Television only (subscription streaming video, cable TV, or satellite)	4.2%	6
Internet and television	16.7%	24
Internet and landline telephone	22.9%	33
Television and landline telephone	3.5%	5
All three services (internet, television, and landline telephone)	36.1%	52
I don't have any of these services at this time	5.6%	8

Total: 144

2. Who is your Internet service provider?



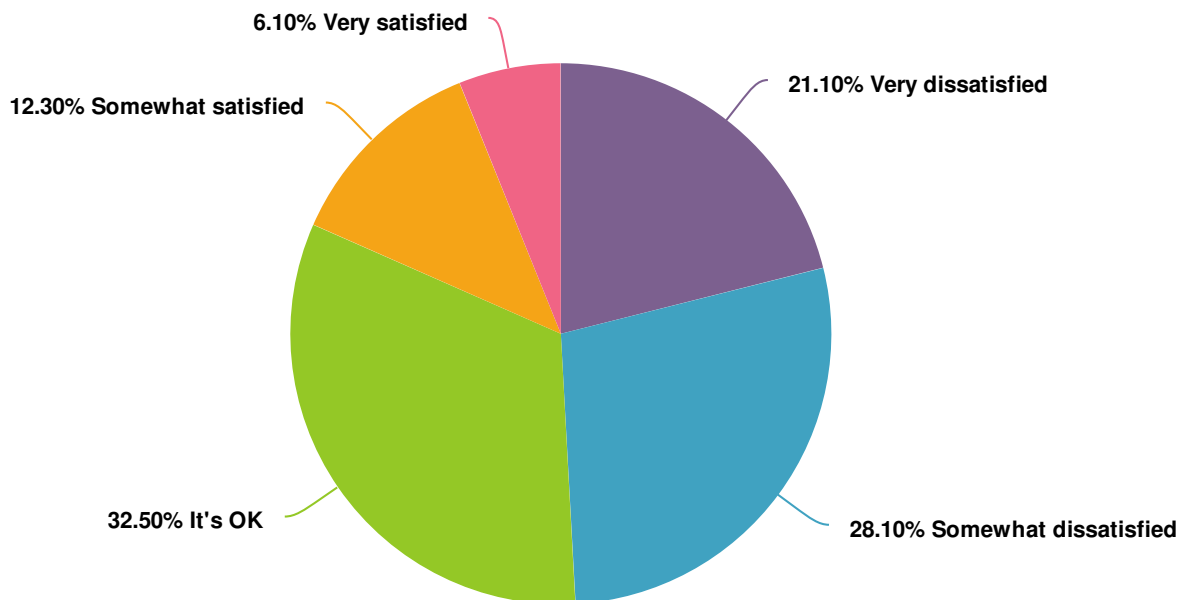
Value	Percent	Responses
Windstream (DSL)	85.8%	97
HughesNet (satellite)	3.5%	4
Cellular data plan	5.3%	6
Other - Write In	5.3%	6




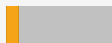

Total: 113

Other - Write In**Count**

Cumberland telephone	1
Dish Net	1
Verizon	1
Verizon	1
net zero	1
verizon	1
Total	6

3. Please rate your overall level of satisfaction with your current Internet service provider (ISP).



Value		Percent	Responses
Very dissatisfied		21.1%	24
Somewhat dissatisfied		28.1%	32
It's OK		32.5%	37
Somewhat satisfied		12.3%	14
Very satisfied		6.1%	7
			Total: 114

4. Please rate your satisfaction with your ISP on each of the following characteristics.

	Very dissatisfied	Somewhat dissatisfied	It's OK	Somewhat satisfied	Very satisfied
Customer service experience Count	22	20	48	14	11
Price Count	47	39	19	4	6
Reliability (frequency of service interruptions) Count	27	29	35	17	7
Responsiveness (repair times) Count	25	32	34	16	7
Size of data cap Count	22	22	42	16	12
Speed Count	28	37	24	20	5

5. Do you have any other comments, questions, or concerns about your current Internet service?

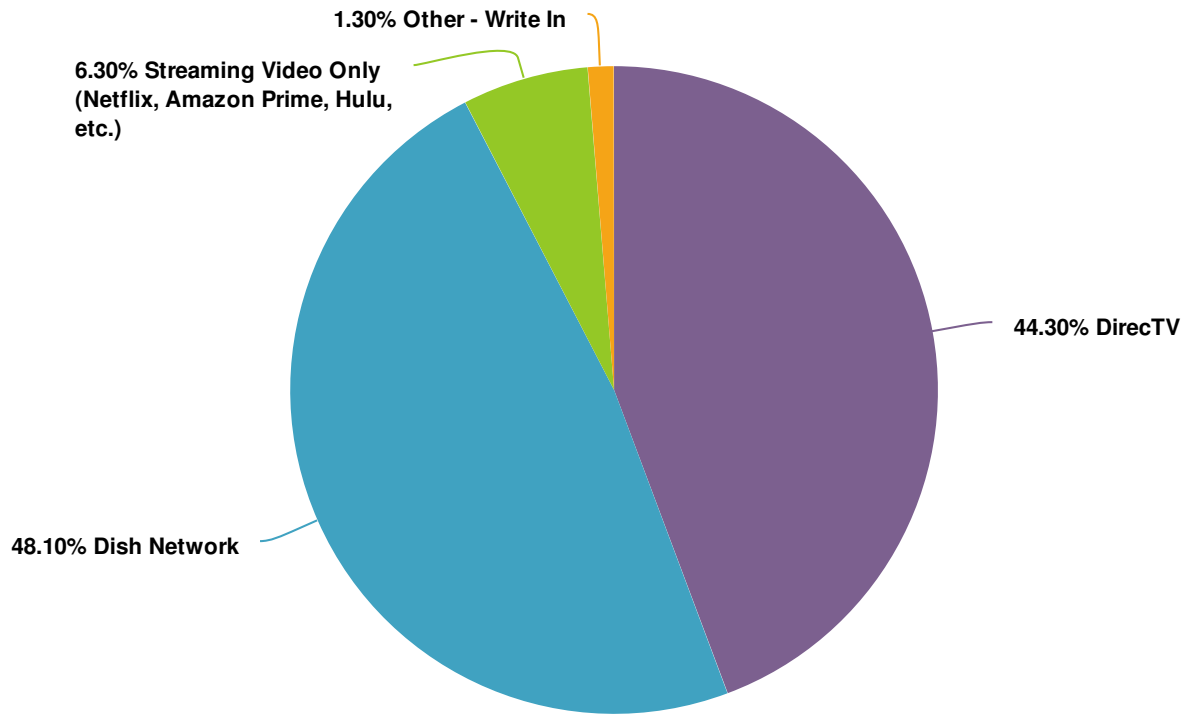
Count	Response
1	Could be better!
1	Customer service is horrible!
1	DSL up to speeds no where near what the company is providing.
1	I feel that we should shop local!
1	I hate it!

Count Response

1	I lost a job because of unreliable transmission speed and freeze-ups
1	I think it would be an advantage to have an option on which company to use,
1	I will not pay over \$80 a month for internet.
1	I would be very interested in a different provider
1	If more than 2 people are using it it is slow
1	It is very pricey.
1	It seems like when it's bad weather the service doesn't work that well
1	It would be great to have all services together.
1	It would be nice to have options other than Windstream. It seems they have the monopoly in this area and having moved here from Florida, where I was paying \$50/mo for 200mbps cable broadband speed, I was quite upset to learn I would now have to be paying almost \$100/mo for 1/8th of the speed - 25mbps. The service interruptions are horrible too! I find it very frustrating trying to work from home here and even more frustrating that I don't have OPT IONS when choosing my internet provider.
1	It. Sucks. Period. We are basically stuck with it because it's really all that is available unless you want to pay out the nose with satellite or cell provider. HELP US! Something reasonable PLEASE!
1	Its unreliable and Horrible, the Kids cant even get the homework done.
1	Live in country so internet is very slow. Hope you plan on offering service to the rural community.
1	Never know when going to start my work day when from home if going to work or if I am going to have to drive into work in wdm at the drop of hat, very nerve racking
1	No
1	Our internet service is very slow. It's also frequently out and very unreliable.
1	Runs slow and lags, especially when more than one person is on it.
1	The cost is too high. Along with expense of TV also.

Count	Response
1	The price I pay \$220 a month for all 3 services is outrageous. I would really like to have something more affordable. Also tired of not having service when the weather gets bad. Snow rain wind etc.
1	The service is ok but we need to update on getting faster internet. The price is also a lot of the amount of internet we get.
1	Very bad service. Need better provider in rural Adair area
1	Wait time on repair calls is unacceptable Then wait time for the actual repair has been as long as three weeks. Leaves me with no land line phone or internet.
1	We mostly use ours for social media, tv services like Amazon Video/Netflix, random web searching and emails. It's okay but for the price I would expect better especially when doing videos and "larger" uses. Our tv packages seem rather high especially since if it storms I always plan on it just not working. In general thr pricing seems higher than the return of service satisfaction.
1	We would LOVE to have Casey Telephone service!
1	Why aren't you surveying businesses?
1	Windstream is over-priced and their customer service is terrible.
1	Wish it cost less!
1	Yes, I applied for and Got a Job working from Home online. Three Weeks into my New (ONLINE JOB) that I loved. I was asked to cancel the Job, because of Unreliable transmission or Slow transmission. Because of no options, I lost out on being able to work from Home.
1	the lack of Windstream wanting to improve any services in this area
1	they are too expensive and internet is unstable
1	very expensive for what we get

6. Who is your current television service provider?

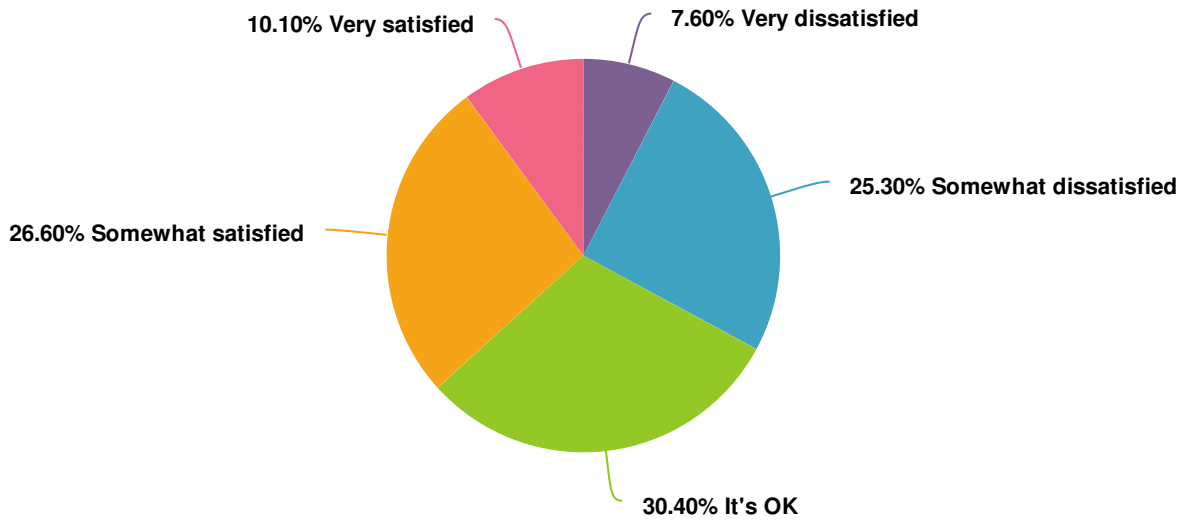


Value	Percent	Responses
DirecTV	44.3%	35
Dish Network	48.1%	38
Streaming Video Only (Netflix, Amazon Prime, Hulu, etc.)	6.3%	5
Other - Write In	1.3%	1

Total: 79

Other - Write In	Count
tv store	1
Total	1

7. What is your overall level of satisfaction with your television service provider?



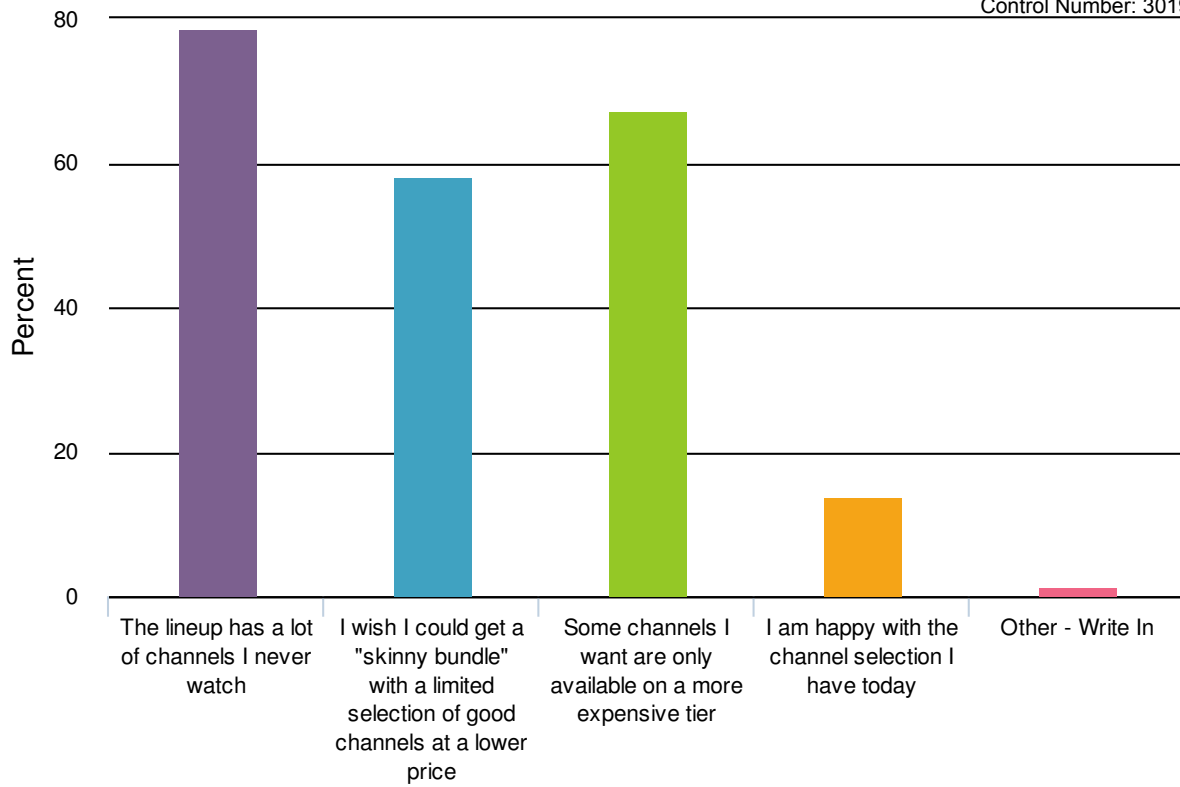
Value		Percent	Responses
Very dissatisfied		7.6%	6
Somewhat dissatisfied		25.3%	20
It's OK		30.4%	24
Somewhat satisfied		26.6%	21
Very satisfied		10.1%	8

Total: 79

8. What is your level of satisfaction with your television service provider based on the following characteristics?

	Very dissatisfied	Somewhat dissatisfied	It's OK	Somewhat satisfied	Very satisfied
Customer service experience Count	8	9	33	16	11
Picture Quality Count	2	6	23	24	23
Price Count	24	31	8	8	4
Reliability (frequency of service interruptions or signal problems) Count	8	26	23	15	5
Responsiveness (how quickly service problems are fixed) Count	7	15	34	14	5

9. Which of the following statements describe your opinions about your current television service? (check all that apply)



Value	Percent	Responses
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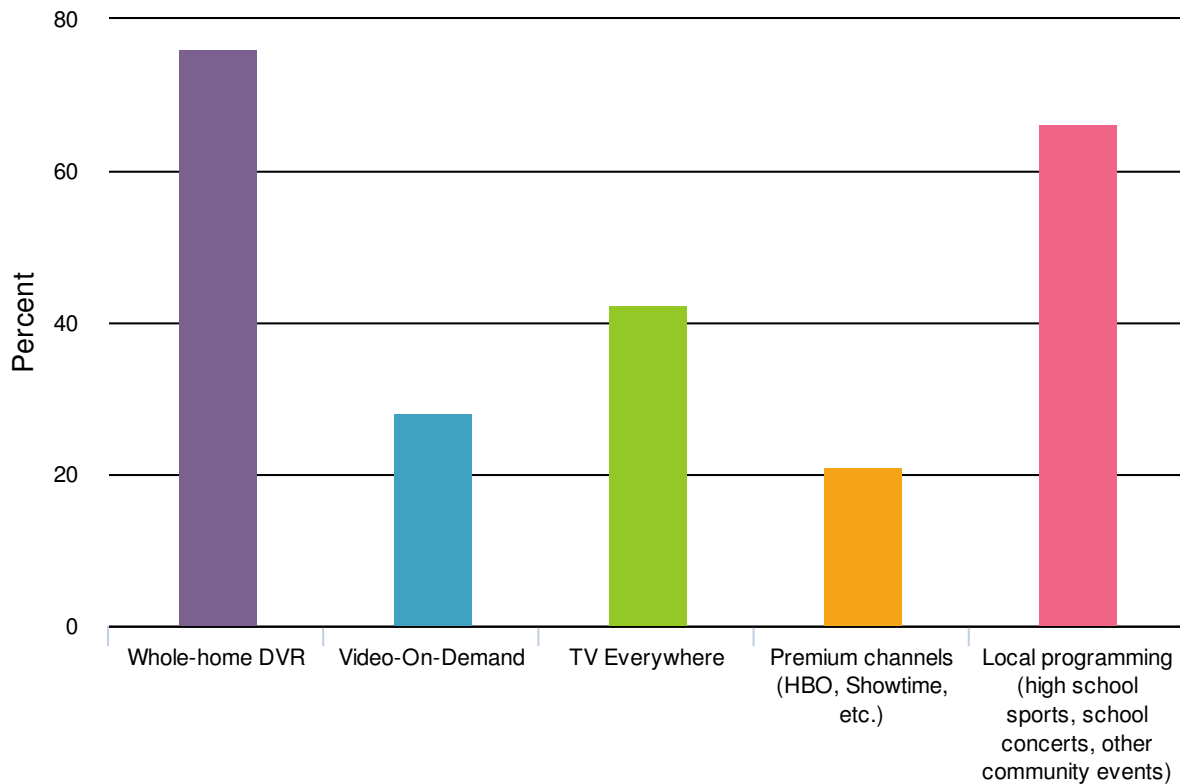
The lineup has a lot of channels I never watch	78.5%	62
I wish I could get a "skinny bundle" with a limited selection of good channels at a lower price	58.2%	46
Some channels I want are only available on a more expensive tier	67.1%	53
I am happy with the channel selection I have today	13.9%	11
Other - Write In	1.3%	1

Other - Write In	Count
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I just changed to a smaller package.	1
--------------------------------------	---

Total	1
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10. In addition to traditional television service, what other features are important to you? (check all that apply)



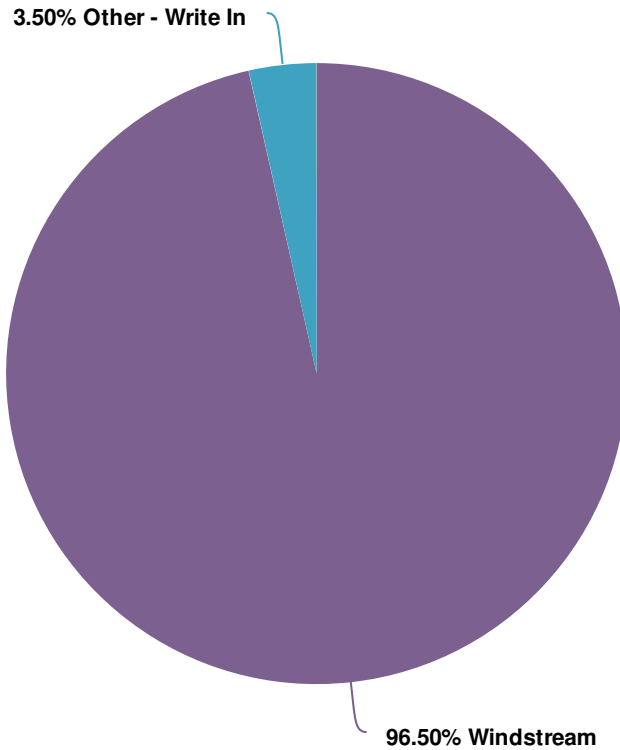
Value	Percent	Responses
Whole-home DVR	76.1%	54
Video-On-Demand	28.2%	20
TV Everywhere	42.3%	30
Premium channels (HBO, Showtime, etc.)	21.1%	15
Local programming (high school sports, school concerts, other community events)	66.2%	47

Other - Write In	Count
Total	0

11. Do you have any other comments, questions, or concerns about your television service?

Count	Response
1	Do not like it when we lose local channels such as 5, 8, 13 which are suppose to be free.
1	Hate the selections or bundle options
1	I do not having to pay for music I don't use, Spanish stations and other crappy stations I do not want. In order for me to get sports that I really enjoy...the rest comes with it.
1	I think the price is too high for the little channels we get and most don't even watch
1	If it's windy or even an average rain storm I just plan for the tv services to not work which is insane for the high price of tv when you only watch it at night and only a few networks. It usually is down for hours or all night if it storms which can also be frustration since I commute and need the news.
1	Price and reliability during storms is not good
1	Too expensive
1	Too expensive and too many channels that are not used or watched.
1	Wish it cost less!
1	Would be nice to still be able to watch the news when storms are occurring...satellite always goes out.
1	very expensive for what we use

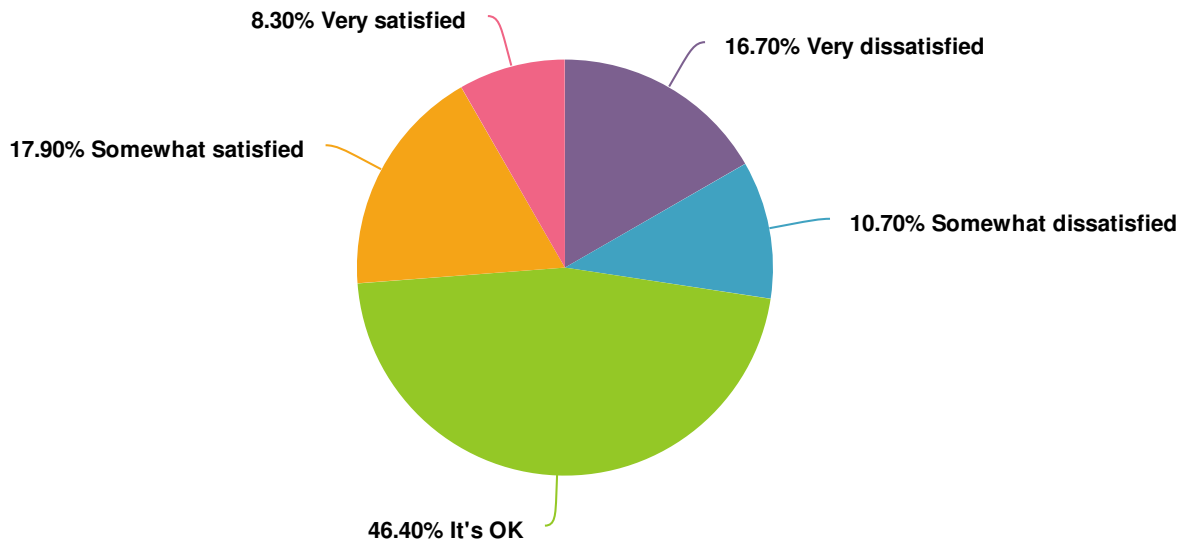
12. Who is your landline telephone service provider?



Value	Percent	Responses
Windstream	96.5%	82
Other - Write In	3.5%	3
		Total: 85

Other - Write In	Count
Verizon	1
Verizon	1
Total	2

13. What is your overall level of satisfaction with your landline telephone service provider?



Value	Percent	Responses
Very dissatisfied	16.7%	14
Somewhat dissatisfied	10.7%	9
It's OK	46.4%	39
Somewhat satisfied	17.9%	15
Very satisfied	8.3%	7

Total: 84

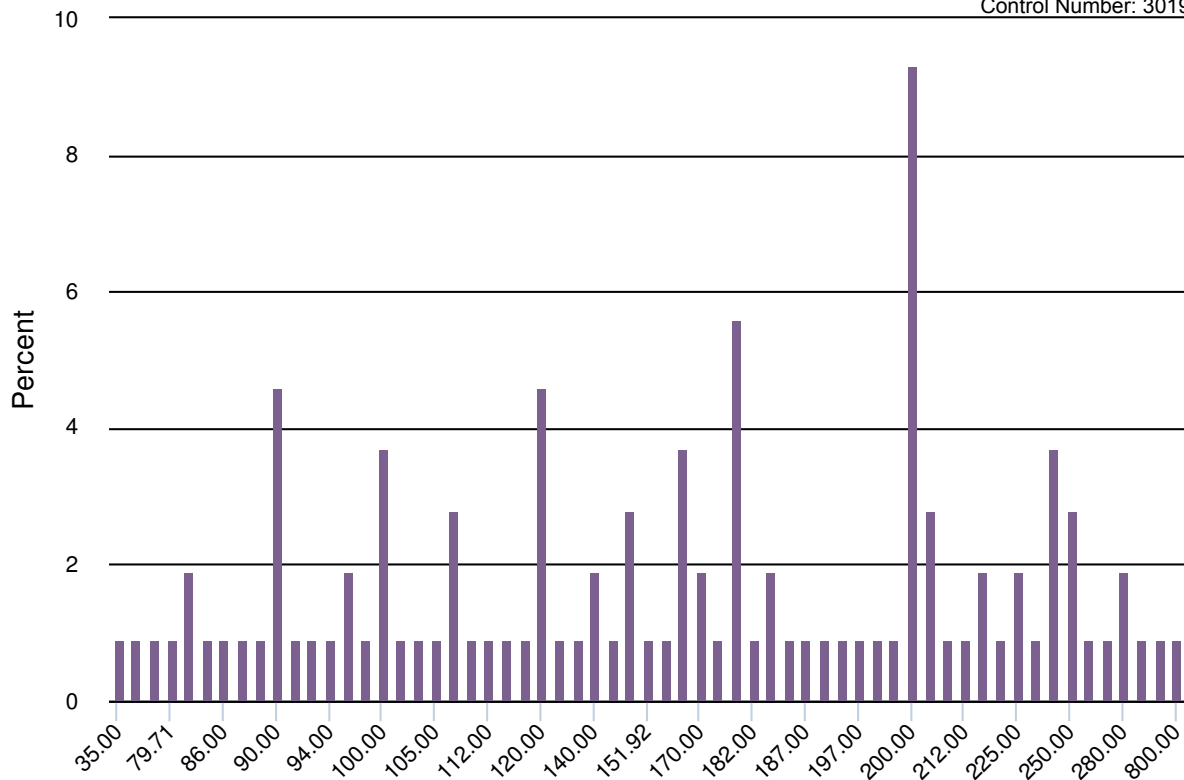
14. What is your level of satisfaction with your landline telephone service provider based on the following characteristics?

	Very dissatisfied	Somewhat dissatisfied	It's OK	Somewhat satisfied	Very satisfied
Call completion (dropped calls, incompleting calls, etc.) Count	3	6	46	15	13
Customer service experience Count	16	12	38	11	7
Reliability (frequency of service interruptions) Count	7	6	42	15	13
Responsiveness (how quickly service problems are fixed) Count	14	16	35	11	8
Voice quality Count	2	8	46	16	12

15. Do you have any other comments, questions, or concerns about your landline telephone service?

Count	Response
1	Hate it
1	I have to wait for series of beeps before dialing, can be staticky, shows number but no longer have caller ID
1	I only have a land line number due to having the internet. I don't have a land line phone anymore.
1	Never use it
1	Not that this is a huge problem, but it is a little irritating trying to use my home phone because I have to dial "1" before entering the area code. I didn't have to do this in Florida with my phone service and am certainly not used to doing it at all since I don't have to do it on my cell phone.
1	We don't use the land line and wish we could drop that feature if allowed.
1	We never use the land line. Always use the cell phone for calls. The only reason we have the land line is for internet service.
1	Would not have a home line if it weren't required for internet service.
1	Yes, all repairs are subcontracted and there are not enough Techs in this area to always respond in less than a week or more.
1	price
1	would like to just have internet and no phone service but they say we can't

16. What is the total monthly cost (rounded to the nearest dollar) of ALL services (internet, television, and landline telephone) that you receive at home? If you have more than one provider, please add those monthly bills together. Do not include the cost of your cellular plan.



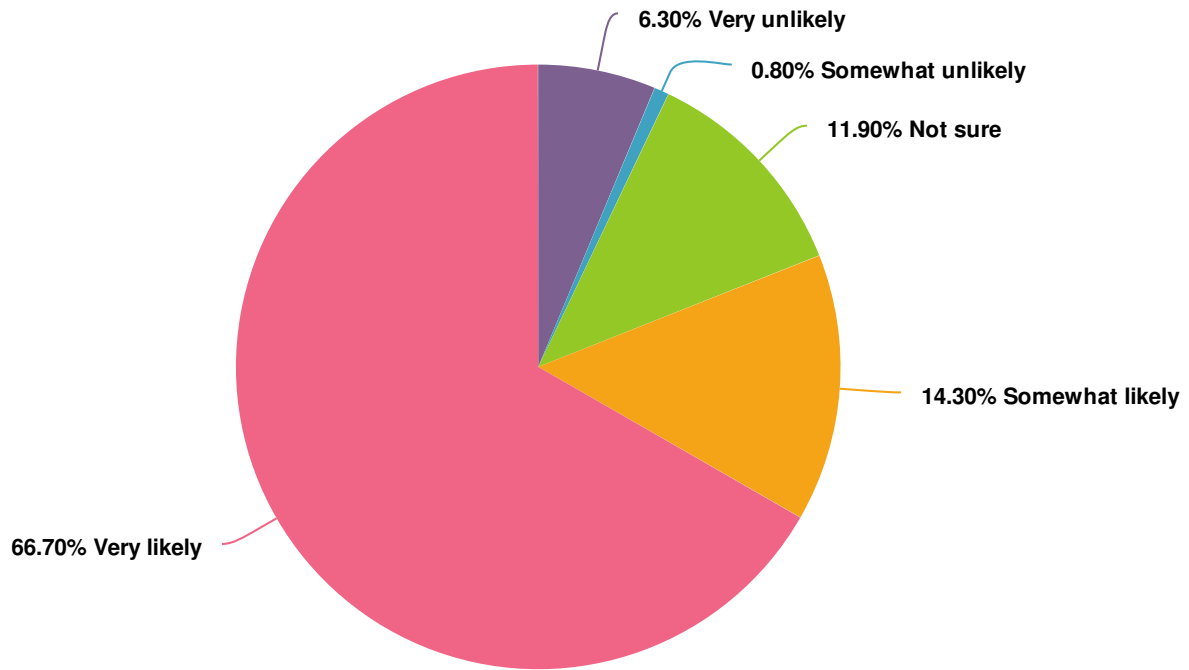
17. In your opinion, how important is fast, affordable, reliable, and universally-available broadband to Adair in relation to the following community attributes?

	Not important	Somewhat important	Very important
Quality of life Count	1	26	98
Education Count	1	20	104
Economic development and jobs Count	2	20	102
Health care Count	3	37	83

18. When considering a company for broadband services (internet, television, and telephone), how important are the following characteristics of that company?

	Not important	Somewhat important	Very important
Local ownership and control Count	2	43	80
Excellent customer service Count	0	11	115
Involvement in the community Count	1	36	88
Uses the best available technology Count	0	13	113

19. If the City and Casey Mutual Telephone Company partnered on a fiber broadband project that offered superior service for a reasonable price, how likely would you be to switch from your current provider(s)?



Value	Percent	Responses
Very unlikely	6.3%	8
Somewhat unlikely	0.8%	1
Not sure	11.9%	15
Somewhat likely	14.3%	18
Very likely	66.7%	84

Total: 126

20. Additional comments, questions, or concerns

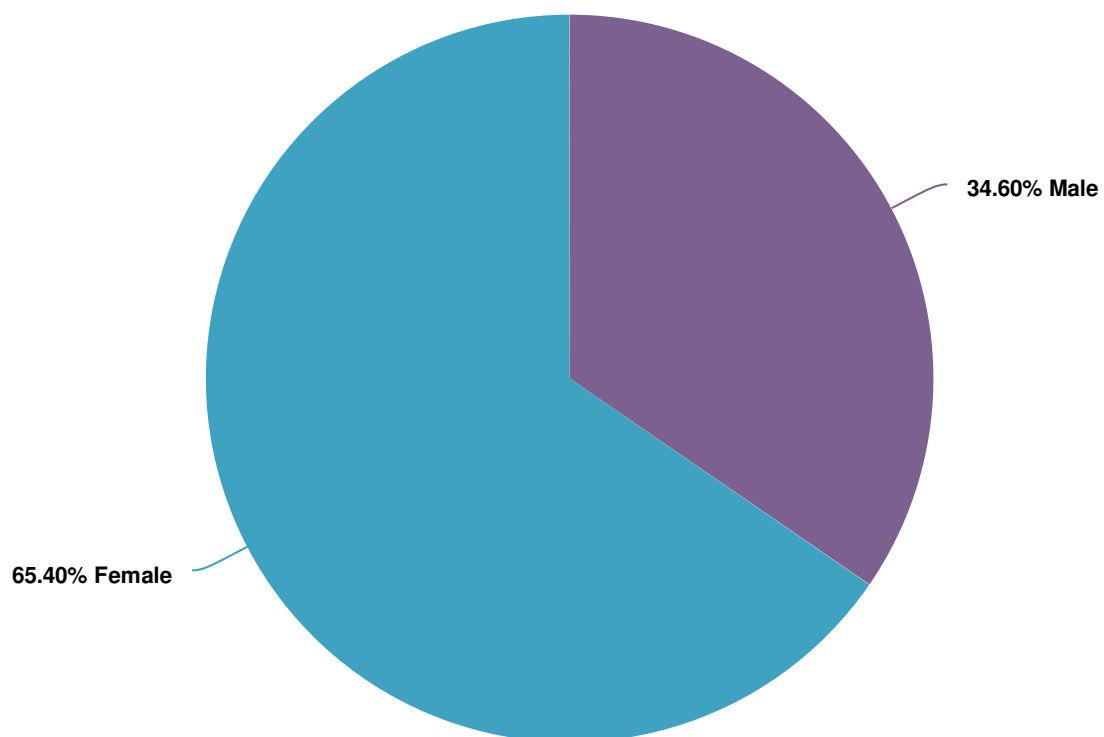
Count	Response
1	Affordability and reliability are very important



Count Response

1	Again, we need better service in rural areas
1	As long as it's at a reasonable price and is reliable...it will be embraced!
1	Can't wait.
1	Cost would be the biggest question.
1	Do not have any of the services due to bad reviews and price for such horrific service. I would like to have the opportunity to use a dependable, fast, and affordable service.
1	Filling this out as an Adair business, not home use.
1	I currently have a 2 year contract so not sure if cost effective to switch before that's up
1	I don't think the price can be competitive with the current service.
1	I really hope we can get this! I hate wind stream!
1	I think the key to providing what others are not is giving multiple package options but also making them customizable if possible! This way the customers feel like they are getting the best for them and not just some other service. Also customer service and growth inside our community makes it all feel whole and satisfactory.
1	I would like to see Adair have a company that had available cable, internet, and landline phone at a reasonable price that everyone could afford
1	I would like to see this offered outside of town as well as in town. If this is unavailable for members of the community who live in the country then none of my answers matter. no service provider is willing to provide service in adair for out of towners, which is a big inconvenience for my family.
1	In all honesty, I do not like "forced tv" especially when it costs SO MUCH. We are on a fixed income and pay a lot. If you can bring down the prices, I would definitely switch providers. Also, Improve service!
1	It is extremely important for businesses as well. If we are to attract new business this is one of the first things asked.
1	It would be a great addition to community & make it more attractive to new business to have these options at lower pricing
1	It would make a decision in us Selling and Moving out of Adair completely.

Count Response

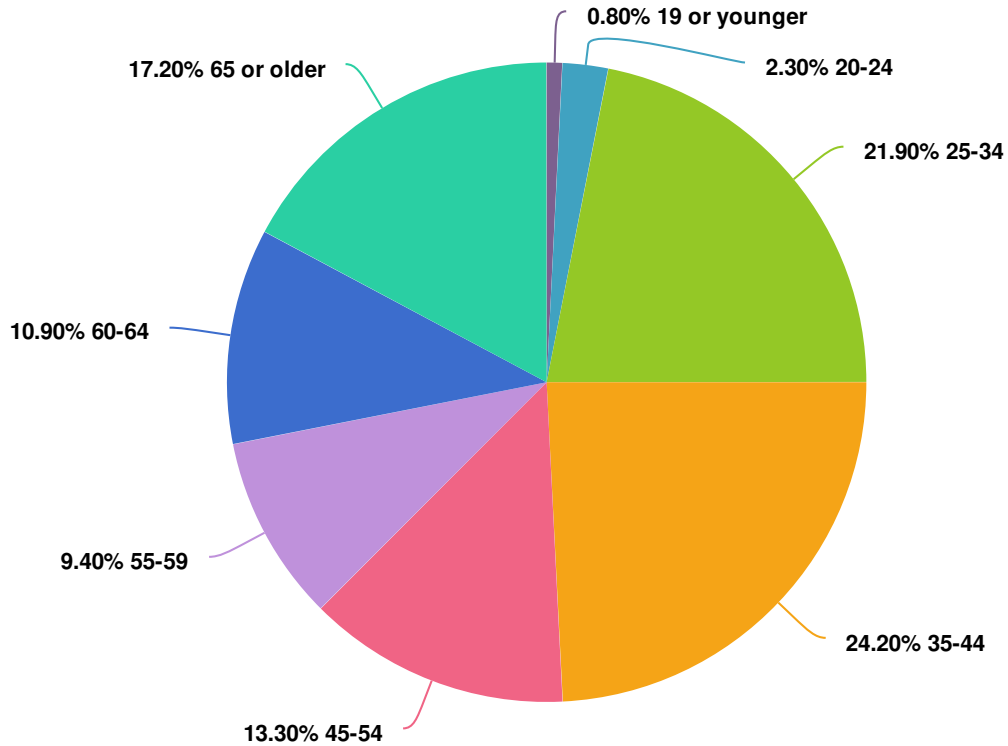
1	Please include all of outside city limits, but have an Adair address. We are only 4 miles outside city limits and we can only receive dish internet services with outrageous pricing!!
1	Switching would still depend on the price, channels available, and speed available.
1	We are 100% in favor of this happening!
1	We would for sure switch!
1	When and Where can I sign up.
1	but must be cost effective
1	would be nice to have some options available

21. Gender

Value		Percent	Responses
Male		34.6%	44
Female		65.4%	83

Total: 127

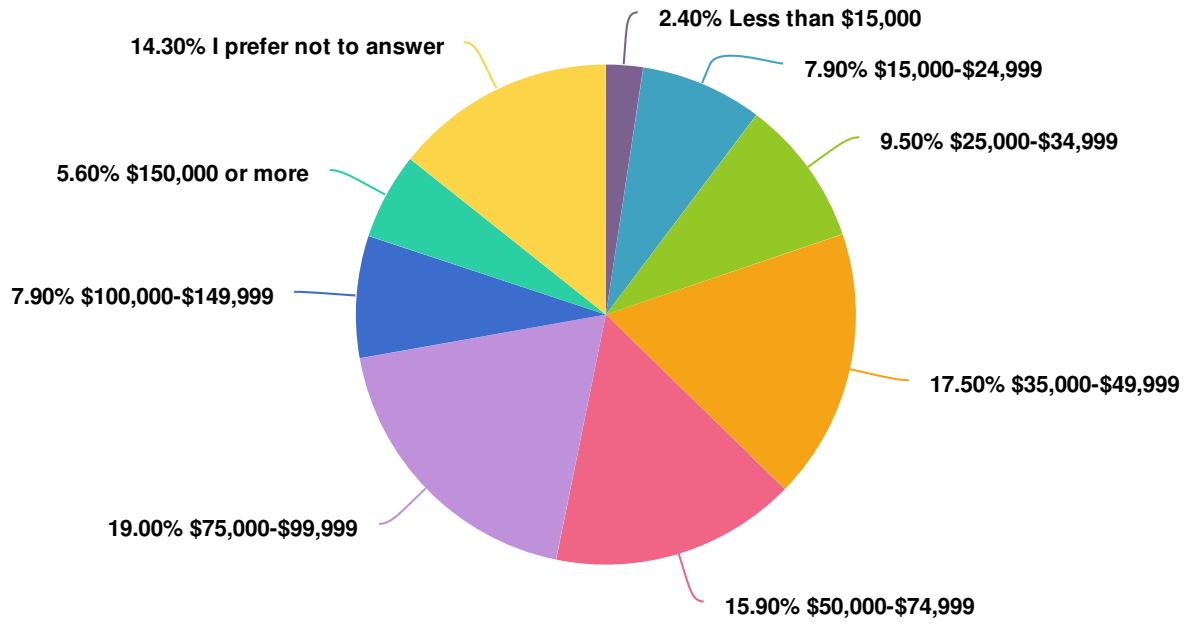
22. Age



Value		Percent	Responses
19 or younger		0.8%	1
20-24		2.3%	3
25-34		21.9%	28
35-44		24.2%	31
45-54		13.3%	17
55-59		9.4%	12
60-64		10.9%	14
65 or older		17.2%	22

Total: 128

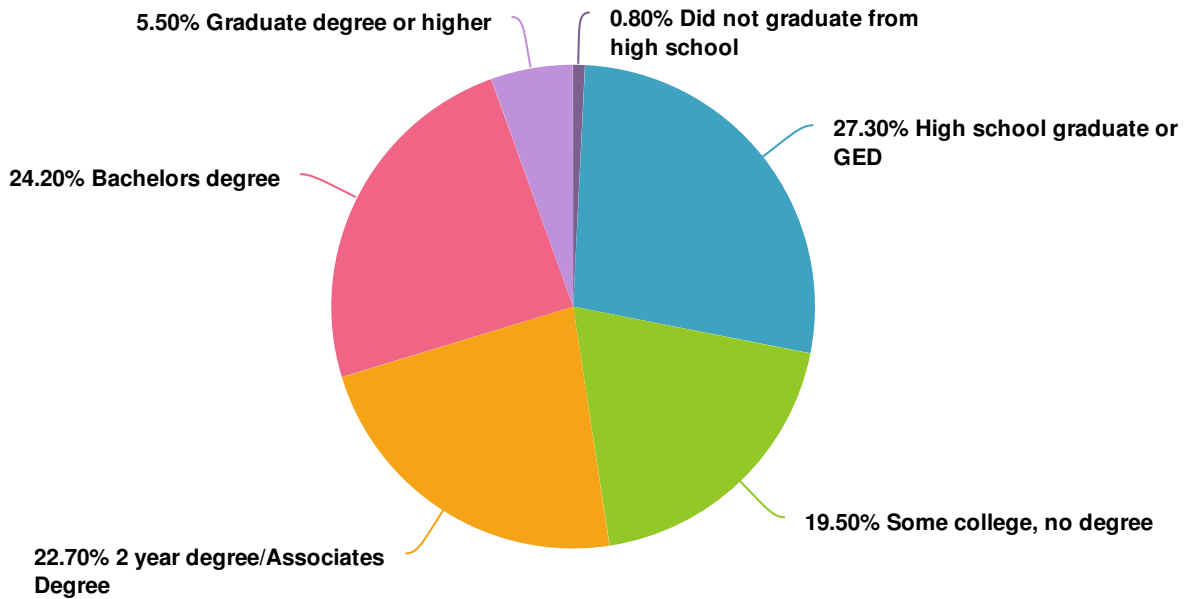
23. What is your annual household income?



Value	Percent	Responses
Less than \$15,000	2.4%	3
\$15,000-\$24,999	7.9%	10
\$25,000-\$34,999	9.5%	12
\$35,000-\$49,999	17.5%	22
\$50,000-\$74,999	15.9%	20
\$75,000-\$99,999	19.0%	24
\$100,000-\$149,999	7.9%	10
\$150,000 or more	5.6%	7
I prefer not to answer	14.3%	18

Total: 126

24. What is the highest level of education you have completed?



Value	Percent	Responses
Did not graduate from high school	0.8%	1
High school graduate or GED	27.3%	35
Some college, no degree	19.5%	25
2 year degree/Associates Degree	22.7%	29
Bachelors degree	24.2%	31
Graduate degree or higher	5.5%	7

Total: 128